

*STARTEC Global Operating Company Kentucky Tariff No. 2 replaces, in its entirety,  
STARTEC Global Licensing Company's Kentucky Tariff No. 1*

**STARTEC GLOBAL OPERATING COMPANY**

7361 Calhoun Place, Suite 650  
Rockville, Maryland 20855

(800)-827-3374

RATES, RULES AND REGULATIONS for FURNISHING

RESALE TELECOMMUNICATIONS SERVICES

Filed with the

PUBLIC SERVICE COMMISSION OF KENTUCKY

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications services provided by STARTEC Global Operating Company between points within the Commonwealth of Kentucky.

Issued: December 1, 2005

Issued by:

Ram Mukunda, President  
STARTEC Global Operating Company  
7361 Calhoun Place, Suite 650  
Rockville, Maryland 20855

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
12/31/2005**

**Effective: December 1, 2005  
PUBLIC SERVICE COMMISSION OF KENTUCKY  
SECTION 9 (1)**



**Executive Director**

0501

**CHECK SHEET**

This tariff contains the sheets listed below, each of which is effective as of the date shown on each sheet. Original and revised pages as named below comprise all changes from the original tariff.

<u>Page</u>	<u>Revision</u>		<u>Page</u>	<u>Revision</u>		<u>Page</u>	<u>Revision</u>		<u>Page</u>	<u>Revision</u>
1	Original		14	1 <sup>st</sup> Rev.	*	26	Original			
2	1 <sup>st</sup> Rev.	*	15	1 <sup>st</sup> Rev.	*	27	Original			
3	Original		16	1 <sup>st</sup> Rev.	*	28	Original			
4	Original		17	Original		29	Original			
5	Original		18	1 <sup>st</sup> Rev.	*					
6	Original		19	Original						
7	Original		20	1 <sup>st</sup> Rev.	*					
8	Original		21	1 <sup>st</sup> Rev.	*					
9	Original		21.1	Original	*					
10	Original		22	Original						
11	Original		23	Original						
12	Original		24	1 <sup>st</sup> Rev.	*					
13	Original		25	1 <sup>st</sup> Rev.	*					

\* Indicates new or revised sheet with this filing.

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**Executive Director KY 0501**



**APPLICATION OF TARIFF**

The regulations, rules and conditions set forth in this Tariff apply to the provision of intrastate public telecommunications services furnished within the Commonwealth of Kentucky by STARTEC Global Operating Company subject to the jurisdiction of the Public Service Commission of Kentucky.

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**SECTION 9 (1)**



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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed listing, rule or condition which may affect rates or charges.
- (D) - To signify discontinued material, including a listing, rate, rule or condition.
- (I) - To signify an increase in rates or charges.
- (M) - To signify material relocated from or to another part of this Tariff with no change in text, rate, rule or condition.
- (N) - To signify new material, including a listing, rate, rule or condition.
- (R) - To signify a reduction in rates or charges.
- (T) - To signify a change in the wording of the text, but no change in rate, rule or condition.
- (X) - To signify a correction or reissued matter.

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**TARIFF FORMAT**

- A. **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the KY PSC. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2  
 2.1  
 2.1.1  
 2.1.1(A)  
 2.1.1(A)(1)  
 2.1.1(A)(1)(a)  
 2.1.1(A)(1)(a)(I)

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 PUBLIC UTILITY REGULATORY BOARD  
 SECTION 9 (1)



Executive Director KY 0501

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Certain terms used generally throughout this tariff, particularly those for specialized common carrier communication channels furnished by the Company over its facilities are defined below:

**Access Line** - An arrangement which connects the Customer's location to the Carrier's designated point of presence or network switching center.

**Authorized User** - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

**Commission** - refers to the Public Service Commission of Kentucky.

**Company or Carrier** - STARTEC Global Operating Company. ("STARTEC"), unless otherwise indicated by the context.

**Customer** - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service and is responsible for the payment of charges and/or compliance with tariff regulations.

**Customer Dialed Calling Card Call** - A service whereby the End User dials all of the digits necessary to route and bill the call to a valid calling card or credit card.

**Customer Premises Equipment** - Terminal equipment, as defined herein, which is located on the Customer's premises.

**Direct Dialed Call** - An intrastate telephone call that is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator.

**End User** - Any person, firm, partnership, corporation or other entity that uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

**LEC** - Local Exchange Company.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Other Common Carrier** - The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic and/or international communications service to the public.

**Point(s) of Presence** - The term "Point(s) of Presence" denotes the site(s) where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company network configuration.

**Service** - Intrastate telecommunications service provided to a Customer or Authorized User by the Company.

**Special Access** - Where access between the Subscriber or Customer and the interexchange carrier is provided on dedicated circuits. The cost of Special Access is billed to the Customer by the local exchange carrier, or other approved access provider.

**Sponsor** - A corporation or other legal entity that exclusively permits the use of its Marks to the company for use with telephone cards or other merchandise, and contracts with the company for the marketing of the services described herein.

**STARTEC** - Used throughout this tariff to refer to STARTEC Global Operating Company, unless otherwise clearly indicated by the context.

**Switched Access** - Where access between the Customer and the Carrier is provided on local exchange company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier.

**Terminal Equipment** - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

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SECTION 9 (1)



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KY 0501



**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

Service is offered to residential and business Customers of the Company to provide direct dialed calls originating and terminating partially or wholly within the State of Kentucky, using the Company's network configuration. The Company provides switched long distance network services for voice grade and low speed dial-up data transmission services. The Company does not undertake to transmit messages but furnishes the use of its facilities to its Customers for communications. All services are provided subject to the terms and conditions set forth in this tariff. In the event of a conflict between a contract entered into by the Company and this tariff, the terms of this tariff shall prevail.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

**2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

**2.2.2** STARTEC reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.2 Limitations, (Cont'd.)**

- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All services and facilities provided under this tariff are directly or indirectly controlled by STARTEC and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.


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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of Company**

**2.4.1** Except as stated in this section, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for willful misconduct.

**2.4.2** The liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects in transmission, or failures or defects in facilities furnished by the Company in the course of furnishing service or arising out of any failure to furnish service shall in no event exceed an amount of money equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur and continue. However any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service that are caused by or contributed to by the negligence or willful act of Customer, or which arise from the use of Customer-Provided Facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of Company, (Cont'd.)**

- 2.4.3 STARTEC shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to Acts of God, fires, flood or other catastrophes; atmospheric conditions or other phenomena of nature, such as radiation; any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over STARTEC or the services provided hereunder; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company or the acts of any party not directly under the control of the Company.
- 2.4.4 STARTEC is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the services received by Customer, or for the unavailability of or any delays in the furnishing of any services or facilities that are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the service provided to Customer, the Company's liability shall be limited according to the provisions above.
- 2.4.5 STARTEC shall be indemnified and held harmless by the Customer and Authorized User from and against all loss, liability, damage, and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's services and any other claim resulting from any act or omission of the Customer or Authorized User relating to the use of the Company's facilities.
- 2.4.6 The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities or equipment used with the service furnished hereunder; nor shall the Company be liable for any damages or losses due in whole or in part to the failure of Customer-provided service, equipment or facilities.
- 2.4.7 Under no circumstances whatever shall the Company or its officers, directors, agents, or employees be liable for indirect, incidental, special or consequential damages.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Deposits**

**2.5.1** Each applicant for Service will be required to establish credit. Any applicant whose credit has not been duly established and acceptable to the Company may be required at the time of application to make a deposit to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held.

**2.5.2** A deposit is not to exceed two (2) month's Service and the estimated usage charges for two (2) month's service plus installation. A deposit will be returned as follows:

(A) when an application for service has been canceled prior to the establishment of Service. The deposit will be applied to any charges applicable in accordance with this tariff and the excess portion of the deposit, if any, will be returned;

(B) upon termination of Service, the deposit and accrued interest, as described herein, will be applied to any charges applicable in accordance with this tariff and the excess portion of the deposit, if any, will be returned promptly.

**2.5.3** Interest will be paid on all sums held on deposit at the rate of six percent annually. The interest will be applied as a credit to the Customer's bill or will be paid to the Customer on an annual basis. If the deposit is refunded or credited to the Customer's bill prior to the deposit anniversary date, interest will be paid or credited to the Customer's bill or paid to the Customer annually, interest will be computed by a method which will result in an amount no less than that obtained by using a middle course method between simple and compound interest in compliance with Commission Order dated October 11, 1989 in Case No. 89-057. Interest on deposits computed in this manner will accrue until credited to the customer's bill or paid to the Customer.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Deposits, (Cont'd.)**

**2.5.4** The fact that a deposit has been made in no way relieves the applicant or Customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation nor does it constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of Service for nonpayment of any sums due for Service rendered.

**2.6 Advance Payments**

In order to protect the Company against revenue loss, an applicant for Service may be required to pay in advance of installation an amount not to exceed applicable service charges or other nonrecurring charges, plus estimated charges for two month's Service. Where special construction charges are applicable the payment thereof may be required in advance of start of construction. The amount of advance payment will be credited to the Customer's account on the first bill rendered for Service, and a new advance payment may be collected each month to be applied to each subsequent bill for Service.

**2.7 Taxes**

All state and local sales, use, and similar taxes, are billed as separate line items and are not included in the quoted rates, unless otherwise provided in Section 4 of this tariff. (T)

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Payment for Service and Credit Regulations**

Terms of payment are subject to the rules of the PSC of Kentucky. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9.

**2.8.1 Billing and Credit Regulations**

The charges for service are due when billed and are billed and collected by the Company or its authorized agent, or the connecting company from whose service point the messages were sent paid or at whose service point the messages were received collect.

**2.8.2 Payment for Service Regulations**

The Customer is responsible for payment of all charges for services, including charges for service originated or charges accepted at the Customer's service point.

- (A) Charges for dialed around calls will generally be included on the originating party's LEC bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable LEC. (T)  
(T)
- (B) Charges for direct dialed calls and certain dial around calls will be included in bills generated by the Company. (N)  
|  
(N)
- (C) Any applicable federal, state and local use, excise, sales or privileges taxes or similar liabilities chargeable to or against the Company as a result of the provision or the Company's service hereunder to the Customer shall be charged to and payable by the Customer in addition to the rates indicated in this tariff. (D)  
(T)
- (D) If the bill is not paid within thirty calendar days following the mailing of the bill, the account will be considered delinquent.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Payment for Service and Credit Regulations, (Cont'd.)**

**2.8.2 Payment for Service Regulations, (cont'd.)**

- (D)**
- (E)** A delinquent account may subject the Customer's service to temporary disconnection. The Company is responsible for notifying the Customer at least five calendar days before service is disconnected. The Company may charge you interest equal to the lesser of 1.5% per month or the maximum allowed by law, for all lat payments. **(T)**
- (F)** Failure to receive a bill will not exempt a Customer from prompt payment of any sum or sums due the Company. **(T)**
- (G)** If Startec hires a collection agency to collect, or attempt to collect, any charges owed Startec, you will be liable to Startec for an additional payment of \$25, where permitted by applicable law. If Startec incurs any fees or expenses, including attorneys' fees, in collecting, or attempting to collect, any charges owed Startec other than hiring a collection agency, you will be liable to Startec for payment of all such fees and expenses reasonably incurred. **(T)**
- (H)** STARTEC will not bill for unanswered calls in areas where Equal Access is available, nor will STARTEC knowingly bill for unanswered telephone calls where Equal Access is not available. In the event that an unanswered call is inadvertently billed due to the unavailability of Equal Access, STARTEC will cancel all such charges upon request or may credit the account of the Billed Party. Any call for which the billed duration exceeds one minute shall be presumed to have been answered. **(T)**
- (I)** In the event the Customer is overbilled, an adjustment will be made to the Customer's account and the Customer will be deemed to not owe overbilled amount. If the Customer is underbilled, the Customer is allowed to either pay in lump sum or in installments. **(T)**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Right to Backbill for Improper Use of the Company's Service**

Any person or entity that uses, appropriates or secures the use of service from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company and which uses, appropriation, or securing of services is inconsistent with the stated uses, intents, and purposes of this tariff or any restrictions, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's service actually made by Customer.

**2.10 Compliance with Regulatory Requirements**

The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the PSC of Kentucky.

**2.11 Interconnection**

The Company reserves the right to interconnect its services with those of any Other Common Carrier, Local Exchange Carrier, or alternate access provider of its election, and to utilize such services for the provision of services offered herein.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Customer's Liability in the Event of Denial of Access to Service by the Company**

In the event a Customer's service is disconnected by the Company for any of the reasons stated in Section 2.12 the Customer shall be liable for all unpaid charges due and owing to the Company associated with the service.

**2.14 Reinstitution of Service**

The Company will reconnect service upon Customer request as soon as the reason for the Customer's termination is removed. If the Customer seeks reinstatement of Service following denial of service by the Company, the Customer shall pay to the Company prior to the time service is reinstated (1) all accrued and unpaid charges, but there will be no charge for the service restoration.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.15 [Reserved for Future Use]**

**(D)**

**2.16 [Reserved for Future Use]**

**2.17 [Reserved for Future Use]**

**2.18 Responsibilities of Authorized Users**

The Authorized User is responsible for compliance with the applicable regulations set forth in this tariff as well as all rules and regulations of the state utility commission and the FCC.

**2.19 Bill Format**

The Company's bill format will comply with 807 KAR 55:006 Section 6(3) and include the name of the Company and a toll free telephone number for Customer inquiries.

**(D)**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.20 Public Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), as amended, an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone. (T)  
(T)

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Public Pay Telephone Surcharges charges by the Company are found in the individual service offerings described in Section 3 of this Tariff.

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**SECTION 3 - DESCRIPTION OF SERVICES AND RATES**

**3.1 General**

STARTEC will provide long distance service for communications originating and terminating within the State of Kentucky under terms of this tariff. Company services are available twenty-four (24) hours per day, seven (7) days a week. Intrastate service is offered in conjunction with interstate service.

**3.2 Timing of Calls**

The Company does not offer time sensitive calls.

**3.3 Holidays**

The Company does not offer rate discounts for calls placed on state of federal holidays.

**3.4 Rate Periods**

The Company does not rate calls based on time of day.

**3.5 Calculation of Distance**

The Company does not rate calls based on mileage.


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**SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)**

**3.6 STARTEC Direct Dial**

STARTEC Direct Dial is a direct dial outbound calling plan designed for residential customers. Calls are placed over switched access facilities. This service is only offered as an addition to STARTEC Direct Dial interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. All calls are billed in arrears.

**3.6.1 Rates and Charges**

Per Minute Rate	\$0.069
Calling Card:	
Calling Card Per Minute Rate	\$0.069
Per Call Surcharge	N/A
Pay Telephone Surcharge	\$0.50

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Issued by:

Ram Mukunda, President  
STARTEC Global Operating Company  
7361 Calhoun Place, Suite 650  
Rockville, Maryland 20855

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Executive Director KY 0501



**SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)**

**3.7 STARTEC Casual Calling I (T)**

STARTEC Casual Calling I is a non-presubscribed outbound only service available to residential and business customers. All calls are originated by dialing the Company's "101-6868" code, then the area code, if necessary, and the terminating telephone number. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. This service is available between locations within Kentucky. The rates shown do not apply to calls to Directory Assistance. Such service is available twenty-four (24) hours a day, seven (7) days a week. There is a Connection Fee associated with this service. (T)  
(T)

**3.7.1 Rates and Charges**

Per Minute Rate	\$0.079	(N)
Connection Fee	\$0.390	

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**SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)**

**3.8 STARTEC Casual Calling II**

STARTEC Casual Calling II is a non-presubscribed outbound only service available to residential and business customers. All calls are originated by dialing the Company's "101-0719" code, then the area code, if necessary, and the terminating telephone number. This service is available between locations within Kentucky. The rates shown do not apply to calls to Directory Assistance. Such service is available twenty-four (24) hours a day, seven (7) days a week. This service is only offered as an addition to STARTEC Casual Calling II interstate service. There is a Connection Fee associated with this service.

**3.8.1 Rates and Charges**

Per Minute Rate	\$0.069
Connection Fee	\$0.590 (I)

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**SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)**

**3.9 STARTEC TGS**

STARTEC TGS is a combined outbound direct dial, toll free inbound and calling card service designed for Business Customers billing. Calls are placed over switched and dedicated access facilities. Calls placed over switched access facilities are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Calls placed over dedicated access facilities are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. This service is only offered in conjunction with STARTEC TGS interstate service.

**3.9.1 Rates and Charges**

<b>Direct Dial Outbound Service</b>	
Switched Access Services (per minute)	\$0.0500
Dedicated Access Services (per minute)	\$0.0320
<b>Toll-Free Inbound Service</b>	
Switched Access Services (per minute)	\$0.0500
Dedicated Access Services (per minute)	\$0.0320
Toll-Free Monthly Recurring Charges	
Directory Listings (Up to 4 Numbers)	\$15.00
Monthly Account Maintenance Fee	\$2.50
<b>Calling Card</b>	
Per Minute Rate	\$0.1900
Per Call Surcharge	N/A
<b>Pay Telephone Surcharge</b>	
	\$0.50

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**SECTION 4 - MISCELLANEOUS SERVICES**

**4.1 Late Payment Charge**

A one time late fee of 1.5% will be charged on any past due balance. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Any payment received shall first be applied to the Customer's bill for service rendered. Late payment charges are to be applied without discrimination.

**4.2 Return Check Charge**

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of this tariff and pursuant to Kentucky law and Commission regulations.

**4.3 Directory Assistance**

Directory Assistance is available to Customers of STARTEC's service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call \$1.49

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**SECTION 5 - PROMOTIONS**

**5.1 Promotions - General**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed with and approved by the Commission prior to offering them to Customers.

**5.2 Demonstration of Calls**

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

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**SECTION 5 – CONTRACT SERVICES**

**6.1 General**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

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